

# G3 Content Index - GRI Application Level B

Application Level B

Self-declared

Assured by

Reconta Ernst & Young S.p.A.

## STANDARD DISCLOSURES PART I: Profile Disclosures

REPORT FULLY ON THE BELOW SELECTION OF PROFILE DISCLOSURES OR PROVIDE A REASON FOR OMISSION

### 1. Strategy and Analysis

Profile Disclosure	Disclosure	Level of reporting	Location of Disclosure	Reason for omission	Explanation for the reason for omission
1.1	Statement from the most senior decision-maker of the organization.	Fully	Annual Report 2014 (Letter to the shareholders, p. 4-5) and Saipem Sustainability 2014 (Message of the CEO, p. i)		
1.2	Description of key impacts, risks, and opportunities.	Fully	Annual Report 2014 (p.4-5, Directors' Report p.11-66), Saipem Sustainability 2014 (p.i) and Sustainability Performance 2014 (p.iv-vi), Corporate Governance and Shareholding structure 2014 (p. 27-28)		

### 2. Organizational Profile

Profile Disclosure	Disclosure	Level of reporting	Location of Disclosure	Reason for omission	Explanation for the reason for omission
2.1	Name of the organization.	Fully	Annual Report 2014 (cover) and Saipem Sustainability 2014 (cover)		
2.2	Primary brands, products, and/or services.	Fully	Sustainability Performance 2014 (p.ii-iii)		
2.3	Operational structure of the organization, including main divisions, operating companies, subsidiaries, and joint ventures.	Fully	Annual Report 2014 (p. 6,7,8, 51) and Sustainability Performance 2014 (p. ii-iii)		
2.4	Location of organization's headquarters.	Fully	Annual Report 2014 (p. 20-33) and Sustainability Performance 2014 (p.ii-iii)		
2.5	Number of countries where the organization operates, and names of countries with either major operations or that are specifically relevant to the sustainability issues covered in the report.	Fully	Annual Report 2014 (inside front cover) and Sustainability Performance 2014 (p.ii-iii)		
2.6	Nature of ownership and legal form.	Fully	Sustainability Performance 2014 (p.ii-iii) and Saipem Sustainability 2014 (p. iii)		
2.7	Markets served (including geographic breakdown, sectors served, and types of customers/beneficiaries).	Fully	Annual Report 2014 (p. 20-33) and Sustainability Performance 2014 (p.ii-iii)		
2.8	Scale of the reporting organization.	Fully	Sustainability Performance 2014 (p.ii-iii)		
2.9	Significant changes during the reporting period regarding size, structure, or ownership.	Fully	Annual Report 2014 (p. 7-9)		
2.10	Awards received in the reporting period.	Fully	Saipem Sustainability 2014 (p. 33, 41)		

### 3. Report Parameters

Profile Disclosure	Disclosure	Level of reporting	Location of Disclosure	Reason for omission	Explanation for the reason for omission
3.1	Reporting period (e.g., fiscal/calendar year) for information provided.	Fully	Saipem Sustainability 2014 (p. 56-57) and Sustainability Performance 2014 (p. vii)		
3.2	Date of most recent previous report (if any).	Fully	Saipem Sustainability 2014 (p. 56-57) and Sustainability Performance 2014 (p. vii)		
3.3	Reporting cycle (annual, biennial, etc.)	Fully	Saipem Sustainability 2014 (p. 56-57) and Sustainability Performance 2014 (p. vii)		
3.4	Contact point for questions regarding the report or its contents.	Fully	Saipem Sustainability 2014 (p. 60)		
3.5	Process for defining report content.	Fully	Saipem Sustainability 2014 (p. 56-57) and Sustainability Performance 2014 (p. vii-viii)		
3.6	Boundary of the report (e.g., countries, divisions, subsidiaries, leased facilities, joint ventures, suppliers). See GRI Boundary Protocol for further guidance.	Fully	Saipem Sustainability 2014 (p. 56-57) and Sustainability Performance 2014 (p. vii-viii)		
3.7	State any specific limitations on the scope or boundary of the report (see completeness principle for explanation of scope).	Fully	Saipem Sustainability 2014 (p. 56-57) and Sustainability Performance 2014 (p. vii-viii)		
3.8	Basis for reporting on joint ventures, subsidiaries, leased facilities, outsourced operations, and other entities that can significantly affect comparability from period to period and/or between organizations.	Fully	Saipem Sustainability 2014 (p. 56-57) and Sustainability Performance 2014 (p. vii-viii)		
3.9	Data measurement techniques and the bases of calculations, including assumptions and techniques underlying estimations applied to the compilation of the Indicators and other information in the report. Explain any decisions not to apply, or to substantially diverge from, the GRI Indicator Protocols.	Fully	Saipem Sustainability 2014 (p. 56-57) and Sustainability Performance 2014 (p. vii-viii)		
3.10	Explanation of the effect of any re-statements of information provided in earlier reports, and the reasons for such re-statement (e.g., mergers/acquisitions, change of base years/periods, nature of business, measurement methods).	Fully	Saipem Sustainability 2014 (p. 56-57) and Sustainability Performance 2014 (p. vii-viii)		
3.11	Significant changes from previous reporting periods in the scope, boundary, or measurement methods applied in the report.	Fully	Saipem Sustainability 2014 (p. 56-57) and Sustainability Performance 2014 (p. vii-viii)		
3.12	Table identifying the location of the Standard Disclosures in the report.	Fully	The full GRI table (this spreadsheet) will be published on the documentation section of Saipem website		
3.13	Policy and current practice with regard to seeking external assurance for the report.	Fully	Saipem Sustainability 2014 (p. 57) and Sustainability Performance 2014 (p. viii)		

### 4. Governance, Commitments, and Engagement

Profile Disclosure	Disclosure	Level of reporting	Location of Disclosure	Reason for omission	Explanation for the reason for omission
4.1	Governance structure of the organization, including committees under the highest governance body responsible for specific tasks, such as setting strategy or organizational oversight.	Fully	Sustainability Performance 2014(p. ix-x), Corporate Governance and Shareholding structure 2014 (13-24)		
4.2	Indicate whether the Chair of the highest governance body is also an executive officer.	Fully	Sustainability Performance 2014(p. ix-x), Corporate Governance and Shareholding structure 2014 (p.14)		
4.3	For organizations that have a unitary board structure, state the number of members of the highest governance body that are independent and/or non-executive members.	Fully	Sustainability Performance 2014(p. ix-x), Corporate Governance and Shareholding structure 2014 (p.14, 21)		
4.4	Mechanisms for shareholders and employees to provide recommendations or direction to the highest governance body.	Fully	Sustainability Performance 2014(p. ix-x), Corporate Governance and Shareholding structure 2014 (p.28, 38-40)		
4.5	Linkage between compensation for members of the highest governance body, senior managers, and executives (including departure arrangements), and the organization's performance (including social and environmental performance).	Fully	Sustainability Performance 2014 (p. ix-x), Remuneration Report 2014 (p. 7,9,15,22)		

4.6	Processes in place for the highest governance body to ensure conflicts of interest are avoided.	Fully	Sustainability Performance 2014(p. ix-x), Corporate Governance and Shareholding structure 2014 (p. 16,19)	
4.7	Process for determining the qualifications and expertise of the members of the highest governance body for guiding the organization's strategy on economic, environmental, and social topics.	Fully	Sustainability Performance 2014(p. ix-x), Corporate Governance and Shareholding structure 2014 (p. 18-20)	
4.8	Internally developed statements of mission or values, codes of conduct, and principles relevant to economic, environmental, and social performance and the status of their implementation.	Fully	Sustainability Performance 2014(p. ix-x), Corporate Governance and Shareholding structure 2014 (p 4-10)	
4.9	Procedures of the highest governance body for overseeing the organization's identification and management of economic, environmental, and social performance, including relevant risks and opportunities, and adherence or compliance with internationally agreed standards, codes of conduct, and principles.	Fully	Sustainability Performance 2014(p. ix-x), Corporate Governance and Shareholding structure 2014 (p. 27-31)	
4.10	Processes for evaluating the highest governance body's own performance, particularly with respect to economic, environmental, and social performance.	Fully	Sustainability Performance 2014 (p. ix-x), Remuneration Report 2014 (7,9, 15,22)	
4.11	Explanation of whether and how the precautionary approach or principle is addressed by the organization.	Fully	Sustainability Performance 2014 (p. ix-x)	
4.12	Externally developed economic, environmental, and social charters, principles, or other initiatives to which the organization subscribes or endorses.	Fully	Sustainability Performance 2014 (p. ix) , Corporate Governance and Shareholding structure 2014 (p.4-10, Code of Ethics (p.5-12)	
4.13	Memberships in associations (such as industry associations) and/or national/international advocacy organizations in which the organization: * Has positions in governance bodies; * Participates in projects or committees; * Provides substantive funding beyond routine membership dues; or * Views membership as strategic.	Fully	Sustainability Performance 2014 (p. x-xi)	
4.14	List of stakeholder groups engaged by the organization.	Fully	Saipem Sustainability 2014 (p. 5) and Sustainability Performance 2014 (p. xi-xii)	
4.15	Basis for identification and selection of stakeholders with whom to engage.	Fully	Saipem Sustainability 2014 (p. 5-7) and Sustainability Performance 2014 (p. xi-xii)	
4.16	Approaches to stakeholder engagement, including frequency of engagement by type and by stakeholder group.	Fully	Saipem Sustainability 2014 (p. 5-7) and Sustainability Performance 2014 (p. xi-xii)	
4.17	Key topics and concerns that have been raised through stakeholder engagement, and how the organization has responded to those key topics and concerns, including through its reporting.	Fully	Saipem Sustainability 2014 (p. 5-7) and Sustainability Performance 2014 (p. xi-xii)	

**STANDARD DISCLOSURES PART II: Disclosures on Management Approach (DMAs)**

**REPORT ON THE DISCLOSURES ON MANAGEMENT APPROACH FOR EACH CATEGORY. YOU SHOULD BE ABLE TO DISCLOSE THIS INFORMATION ON THE ASPECT LEVEL FOR EACH PERFORMANCE INDICATOR THAT YOU HAVE REPORTED FULLY ON.**

G3 DMA	Disclosure	Level of reporting	Location of Disclosure	Further comments
<b>DMA EC</b>	<b>Disclosure on Management Approach EC</b>			
<b>Aspects</b>	Economic performance	Fully	Sustainability Performance 2014 (p.xiii)	
	Market presence	Fully	Sustainability Performance 2014 (p.xiii)	
	Indirect economic impacts	Fully	Sustainability Performance 2014(p.xiii, xvi)	
<b>DMA EN</b>	<b>Disclosure on Management Approach EN</b>			
<b>Aspects</b>				As a contractor operating in the Oil & Gas industry, the use Saipem makes of the main raw materials in its operating contexts is dictated by the contract conditions set out by the Client (when the
	Materials	Partially	Sustainability Performance 2014 (p.xiii, xvi)	
	Energy	Fully	Sustainability Performance 2014 (p.xiii, xvi-xvii)	
	Water	Fully	Sustainability Performance 2014 (p.xiii, xvii)	
	Biodiversity	Fully	Sustainability Performance 2014 (p.xiii, xvii)	
	Emissions, effluents and waste	Fully	Sustainability Performance 2014 (p.xiii, xvi)	
	Products and services	Not		Not material
	Compliance	Fully	Sustainability Performance 2014 (p.xiii, xix)	
	Transport	Fully	Sustainability Performance 2014 (p.xiii, xvi-xvii)	
	Overall	Fully	Sustainability Performance 2014 (p.xiii, xix)	
<b>DMA LA</b>	<b>Disclosure on Management Approach LA</b>			
<b>Aspects</b>	Employment	Fully	Sustainability Performance 2014 (p.xiii)	
	Labor/management relations	Fully	Sustainability Performance 2014 (p.xiii)	
	Occupational health and safety	Fully	Sustainability Performance 2014 (p.xiii)	
	Training and education	Fully	Sustainability Performance 2014 (p.xiii)	
	Diversity and equal opportunity	Fully	Sustainability Performance 2014 (p.xiii)	
<b>DMA HR</b>	<b>Disclosure on Management Approach HR</b>			
<b>Aspects</b>	Investment and procurement practices	Fully	Sustainability Performance 2014 (p.xiii)	
	Non-discrimination	Fully	Sustainability Performance 2014 (p.xiii)	
	Freedom of association and collective bargaining	Fully	Sustainability Performance 2014 (p.xiii)	
	Child labor	Fully	Sustainability Performance 2014 (p.xiii)	
	Forced and compulsory labor	Fully	Sustainability Performance 2014 (p.xiii)	
	Security practices	Fully	Sustainability Performance 2014 (p.xiii)	
	Indigenous rights	Fully	Sustainability Performance 2014 (p.xiii)	
<b>DMA SO</b>	<b>Disclosure on Management Approach SO</b>			
<b>Aspects</b>	Community	Fully	Sustainability Performance 2014 (p.xiii-xiv)	
	Corruption	Fully	Sustainability Performance 2014 (p.xiii-xiv, xxvii)	
	Public policy	Fully	Sustainability Performance 2014 (p. xxvii)	
	Anti-competitive behavior	Fully	Sustainability Performance 2014 (p.xiii-xiv, xxvii)	
	Compliance	Fully	Sustainability Performance 2014 (p.xiii-xiv, xxvii)	
<b>DMA PR</b>	<b>Disclosure on Management Approach PR</b>			
<b>Aspects</b>	Customer health and safety	Fully	Sustainability Performance 2014 (p.xiv)	
	Product and service labelling	Not		Not material
	Marketing communications	Not		Not material
	Customer privacy	Not		Not material
	Compliance	Fully	Sustainability Performance 2014 (p.xiv)	

**STANDARD DISCLOSURES PART III: Performance Indicators**

**REPORT FULLY ON AT LEAST 20 CORE OR ADDITIONAL PERFORMANCE INDICATORS - AT LEAST 1 FROM EACH CATEGORY (ECONOMIC, ENVIRONMENT, LABOR PRACTICES & DECENT WORK, HUMAN RIGHTS, SOCIETY, PRODUCT RESPONSIBILITY)**

Economic				
Indicator	Disclosure	Level of reporting	Location of Disclosure	
<b>Economic performance</b>				
EC1	Direct economic value generated and distributed, including revenues, operating costs, employee compensation, donations and other community investments, retained earnings, and payments to capital providers and governments.	Fully	Sustainability Performance 2014 (p. xiv)	
EC2	Financial implications and other risks and opportunities for the organization's activities due to climate change.	Fully	Sustainability Performance 2014 (p. xiv-xv)	
EC3	Coverage of the organization's defined benefit plan obligations.	Fully	Annual Report 2014 (p. 200) and Sustainability Performance 2014 (p. xiv-xv)	
EC4	Significant financial assistance received from government.	Not		
<b>Market presence</b>				
EC5	Range of ratios of standard entry level wage compared to local minimum wage at significant locations of operation.	Not		
EC6	Policy, practices, and proportion of spending on locally-based suppliers at significant locations of operation.	Fully	Saipem Sustainability 2014 (p. 14-15) and Sustainability Performance 2014 (p. xv)	
EC7	Procedures for local hiring and proportion of senior management hired from the local community at significant locations of operation.	Fully	Saipem Sustainability 2014 (p. 11) and Sustainability Performance 2014 (p. xv)	
<b>Indirect economic impacts</b>				
EC8	Development and impact of infrastructure investments and services provided primarily for public benefit through commercial, in-kind, or pro bono engagement.	Partially	Saipem Sustainability 2014 (p.18-25) and Sustainability Performance 2014 (p. xvi)	

EC9	Understanding and describing significant indirect economic impacts, including the extent of impacts.	Partially	Saipem Sustainability 2014 (p.18-25) and Sustainability Performance 2014 (p. xvi)
<b>Environmental</b>			
<b>Indicator</b>	<b>Disclosure</b>	<b>Level of reporting</b>	<b>Location of Disclosure</b>
<b>Materials</b>			
EN1	Materials used by weight or volume.	Partially	Sustainability Performance 2014 (p. xvi)
EN2	Percentage of materials used that are recycled input materials.	Not	
<b>Energy</b>			
EN3	Direct energy consumption by primary energy source.	Fully	Sustainability Performance 2014 (p. xvi-xvii)
EN4	Indirect energy consumption by primary source.	Fully	Sustainability Performance 2014 (p. xvi-xvii)
EN5	Energy saved due to conservation and efficiency improvements.	Partially	Sustainability Performance 2014 (p. xvi-xvii)
EN6	Initiatives to provide energy-efficient or renewable energy based products and services, and reductions in energy requirements as a result of these initiatives.	Partially	Sustainability Performance 2014 (p. xvi-xvii)
EN7	Initiatives to reduce indirect energy consumption and reductions achieved.	Not	
<b>Water</b>			
EN8	Total water withdrawal by source.	Fully	Sustainability Performance 2014 (p. xvii)
EN9	Water sources significantly affected by withdrawal of water.	Partially	Sustainability Performance 2014 (p. xvii)
EN10	Percentage and total volume of water recycled and reused.	Fully	Sustainability Performance 2014 (p. xvii)
<b>Biodiversity</b>			
EN11	Location and size of land owned, leased, managed in, or adjacent to, protected areas and areas of high biodiversity value outside protected areas.	Partially	Sustainability Performance 2014 (p. xvii)
EN12	Description of significant impacts of activities, products, and services on biodiversity in protected areas and areas of high biodiversity value outside protected areas.	Partially	Sustainability Performance 2014 (p. xvii)
EN13	Habitats protected or restored.	Not	
EN14	Strategies, current actions, and future plans for managing impacts on biodiversity.	Fully	Sustainability Performance 2014 (p. xvii)
EN15	Number of IUCN Red List species and national conservation list species with habitats in areas affected by operations, by level of extinction risk.	Not	
<b>Emissions, effluents and waste</b>			
EN16	Total direct and indirect greenhouse gas emissions by weight.	Fully	Sustainability Performance 2014 (p. xvi-xvii)
EN17	Other relevant indirect greenhouse gas emissions by weight.	Not	
EN18	Initiatives to reduce greenhouse gas emissions and reductions achieved.	Partially	Sustainability Performance 2014 (p. xvi-xvii)
EN19	Emissions of ozone-depleting substances by weight.	Not	
EN20	NOx, SOx, and other significant air emissions by type and weight.	Fully	Sustainability Performance 2014 (p. xvi-xvii)
EN21	Total water discharge by quality and destination.	Partially	Sustainability Performance 2014 (p. xviii)
EN22	Total weight of waste by type and disposal method.	Fully	Sustainability Performance 2014 (p. xviii)
EN23	Total number and volume of significant spills.	Fully	Sustainability Performance 2014 (p. xviii)
EN24	Weight of transported, imported, exported, or treated waste deemed hazardous under the terms of the Basel Convention Annex I, II, III, and VIII, and percentage of transported waste shipped internationally.	Partially	Sustainability Performance 2014 (p. xviii)
EN25	Identity, size, protected status, and biodiversity value of water bodies and related habitats significantly affected by the reporting organization's discharges of water and runoff.	Not	
<b>Products and services</b>			
EN26	Initiatives to mitigate environmental impacts of products and services, and extent of impact mitigation.	Not	Not material
EN27	Percentage of products sold and their packaging materials that are reclaimed by category.	Not	Not material
<b>Compliance</b>			
EN28	Monetary value of significant fines and total number of non-monetary sanctions for non-compliance with environmental laws and regulations.	Fully	Sustainability Performance 2014 (p. xix)
<b>Transport</b>			
EN29	Significant environmental impacts of transporting products and other goods and materials used for the organization's operations, and transporting members of the workforce.	Partially	Sustainability Performance 2014 (p. xvii, xix)
<b>Overall</b>			
EN30	Total environmental protection expenditures and investments by type.	Partially	Sustainability Performance 2014(p. xix)
<b>Social: Labor Practices and Decent Work</b>			
<b>Indicator</b>	<b>Disclosure</b>	<b>Level of reporting</b>	<b>Location of Disclosure</b>
<b>Employment</b>			
LA1	Total workforce by employment type, employment contract, and region.	Fully	Saipem Sustainability 2014 (p.31-33) and Sustainability Performance 2014 (p. xix)
LA2	Total number and rate of employee turnover by age group, gender, and region.	Partially	Sustainability Performance 2014 (p. xix)
LA3	Benefits provided to full-time employees that are not provided to temporary or part-time employees, by major operations.	Fully	Sustainability Performance 2014 (p. xix)
<b>Labor/management relations</b>			
LA4	Percentage of employees covered by collective bargaining agreements.	Fully	Sustainability Performance 2014(p. xx)
LA5	Minimum notice period(s) regarding significant operational changes, including whether it is specified in collective agreements.	Fully	Sustainability Performance 2014 (p. xx)
<b>Occupational health and safety</b>			
LA6	Percentage of total workforce represented in formal joint management-worker health and safety committees that help monitor and advise on occupational health and safety programs.	Fully	Sustainability Performance 2014 (p. xx-xxi)
LA7	Rates of injury, occupational diseases, lost days, and absenteeism, and number of work-related fatalities by region.	Partially	Sustainability Performance 2014 (p. xx-xxi)
LA8	Education, training, counseling, prevention, and risk-control programs in place to assist workforce members, their families, or community members regarding serious diseases.	Fully	Sustainability Performance 2014 (p. xxi-xxiii)
LA9	Health and safety topics covered in formal agreements with trade unions.	Fully	Sustainability Performance 2014 (p. xx-xxiii)
<b>Training and education</b>			
LA10	Average hours of training per year per employee by employee category.	Partially	Sustainability Performance 2014 (p. xxii-xxiii)
LA11	Programs for skills management and lifelong learning that support the continued employability of employees and assist them in managing career endings.	Fully	Sustainability Performance 2014 (p. xxii-xxiii)
LA12	Percentage of employees receiving regular performance and career development reviews.	Fully	Sustainability Performance 2014 (p. xxiii)
<b>Diversity and equal opportunity</b>			
LA13	Composition of governance bodies and breakdown of employees per category according to gender, age group, minority group membership, and other indicators of diversity.	Partially	Sustainability Performance 2014 (p. xxiv)
LA14	Ratio of basic salary of men to women by employee category.	Fully	Sustainability Performance 2014(p. xxiv)
<b>Social: Human Rights</b>			
<b>Indicator</b>	<b>Disclosure</b>	<b>Level of reporting</b>	<b>Location of Disclosure</b>
<b>Investment and procurement practices</b>			
HR1	Percentage and total number of significant investment agreements that include human rights clauses or that have undergone human rights screening.	Fully	Sustainability Performance 2014(p. xxv-xxvi)
HR2	Percentage of significant suppliers and contractors that have undergone screening on human rights and actions taken.	Partially	Saipem Sustainability 2014 (p. 15) and Sustainability Performance 2014 (p. xxv)
HR3	Total hours of employee training on policies and procedures concerning aspects of human rights that are relevant to operations, including the percentage of employees trained.	Not	
<b>Non-discrimination</b>			
HR4	Total number of incidents of discrimination and actions taken.	Fully	Sustainability Performance 2014 (p. xxv-xxvi)
<b>Freedom of association and collective bargaining</b>			
HR5	Operations identified in which the right to exercise freedom of association and collective bargaining may be at significant risk, and actions taken to support these rights.	Fully	Sustainability Performance 2014(p. xx, xxv)
<b>Child labor</b>			
HR6	Operations identified as having significant risk for incidents of child labor, and measures taken to contribute to the elimination of child labor.	Fully	Sustainability Performance 2014 (p. xxv)
<b>Forced and compulsory labor</b>			
HR7	Operations identified as having significant risk for incidents of forced or compulsory labor, and measures to contribute to the elimination of forced or compulsory labor.	Fully	Sustainability Performance 2014 (p. xxv)
<b>Security practices</b>			
HR8	Percentage of security personnel trained in the organization's policies or procedures concerning aspects of human rights that are relevant to operations.	Partially	Saipem Sustainability 2014 (p. 55) and Sustainability Performance 2014 (p. xxvi)
<b>Indigenous rights</b>			

HR9	Total number of incidents of violations involving rights of indigenous people and actions taken.	Fully	Sustainability Performance 2014 (p.xxvii)
<b>Social: Society</b>			
<b>Indicator</b>	<b>Disclosure</b>	<b>Level of reporting</b>	<b>Location of Disclosure</b>
<b>Community</b>			
SO1	Nature, scope, and effectiveness of any programs and practices that assess and manage the impacts of operations on communities, including entering, operating, and exiting.	Fully	Sustainability Performance 2014 (p. xxvi-xxvii)
<b>Corruption</b>			
SO2	Percentage and total number of business units analyzed for risks related to corruption.	Not	
SO3	Percentage of employees trained in organization's anti-corruption policies and procedures.	Partially	Sustainability Performance 2014 (p. xxvii)
SO4	Actions taken in response to incidents of corruption.	Fully	Annual Report 2014 (p.125-129) and Sustainability Performance 2014 (p. xxvii)
<b>Public policy</b>			
SO5	Public policy positions and participation in public policy development and lobbying.	Not	
SO6	Total value of financial and in-kind contributions to political parties, politicians, and related institutions by country.	Fully	Sustainability Performance 2014 (p. xxvii-xxviii)
<b>Anti-competitive behavior</b>			
SO7	Total number of legal actions for anti-competitive behavior, anti-trust, and monopoly practices and their outcomes.	Fully	Annual Report 2014 (p.125-129) and Sustainability Performance 2014 (p. xxvii-xxviii)
<b>Compliance</b>			
SO8	Monetary value of significant fines and total number of non-monetary sanctions for non-compliance with laws and regulations.	Fully	Sustainability Performance 2014(p. xxvii)
<b>Social: Product Responsibility</b>			
<b>Indicator</b>	<b>Disclosure</b>	<b>Level of reporting</b>	<b>Location of Disclosure</b>
<b>Customer health and safety</b>			
PR1	Life cycle stages in which health and safety impacts of products and services are assessed for improvement, and percentage of significant products and services categories subject to such procedures.	Fully	Sustainability Performance 2014 (xxviii)
PR2	Total number of incidents of non-compliance with regulations and voluntary codes concerning health and safety impacts of products and services during their life cycle, by type of outcomes.	Fully	Sustainability Performance 2014(xxviii)
<b>Product and service labeling</b>			
PR3	Type of product and service information required by procedures, and percentage of significant products and services subject to such information requirements.	Not	Not material
PR4	Total number of incidents of non-compliance with regulations and voluntary codes concerning product and service information and labeling, by type of outcomes.	Not	Not material
PR5	Practices related to customer satisfaction, including results of surveys measuring customer satisfaction.	Partially	Sustainability Performance 2014 (xxviii)
<b>Marketing communications</b>			
PR6	Programs for adherence to laws, standards, and voluntary codes related to marketing communications, including advertising, promotion, and sponsorship.	Not	Not material
PR7	Total number of incidents of non-compliance with regulations and voluntary codes concerning marketing communications, including advertising, promotion, and sponsorship by type of outcomes.	Not	Not material
<b>Customer privacy</b>			
PR8	Total number of substantiated complaints regarding breaches of customer privacy and losses of customer data.	Not	Not material
<b>Compliance</b>			
PR9	Monetary value of significant fines for non-compliance with laws and regulations concerning the provision and use of products and services.	Not	Not material